



# Why You Should Work With Us

Welcome to Surepaint™, your trusted partner for all your painting needs. This information packet is designed to provide you an overview of our painting services, expertise, and commitment to excellence. Whether you're looking to refresh your home or enhance your commercial space, we're here to deliver exceptional results.



**Surepaint**™

Residential & Commercial Painting



# Reliable and Professional Painting Partner

At Surepaint™, we pride ourselves on our ability to be an innovative and solution-oriented full-service painting contractor.



# Safety & Insurance

We take pride in delivering top-quality services while prioritizing your safety and peace of mind. Being a fully licensed and insured company, we ensure the highest standards of professionalism and protection for our valued customers.



## Accidental Damage Cover

At Surepaint™, we're prepared for life's surprises. We're completely covered with trusted insurance providers to the tune of \$10 million for any accidental breakage or damage, giving you extra peace of mind



## Safe At Work Company

As a reputable company, we offer a range of advantages - on-site safety being a key one. Our serious commitment to ensuring safety in every project we undertake means everyone goes home safely at the end of the day.

# Industry Affiliation

We are members of the Master Painters of Queensland and are incredibly proud to be members that support Brisbane painters. As one of the leading painters in the Brisbane area, we hold a cover for 10 Million in public liability insurance. Our painters all follow a strict OH&S policy.



Queensland Building  
& Construction  
Authority



Master Painters  
Queensland



The Housing Industry  
Australia



Australian Resident  
Accommodation  
Managers



Strata Community  
Association



Interior Design  
Association

Surepaint™ is completely licensed by the Queensland Building and Construction Authority (QBCC #15023375) to undertake residential & commercial projects of all sizes and scopes.

As professional house painters, we are a part of the Interior Design Association (IDA) along with supporting other industry associations in order to stay up to date with market trends and changes.



# The Scope of Our Services

Our painting services are available throughout the South East Queensland region. We have a wealth of experience in various home styles, from traditional Queenslanders to sleek, modern designs. Our dedicated team, which includes customer service representatives, professional painters, plasterers, and colour consultants, works diligently to ensure your property transformation is both seamless and enjoyable.



Interior Painting



Exterior Painting



Roof Painting



Commercial Painting



Timber Deck  
Restoration



House Washing



Lead Paint  
Removal



Render Repairs

# Our Case Studies



## Anthony Street, Hamilton

The scope for this project was a complete interior & exterior repaint to the entire building. The client wanted to take possession ASAP and required us to be completed within 1.5 weeks of starting the project.

We completed the project in 7 days meeting the clients expectations!

### Services Provided

- Interior Painting
- Exterior Painting
- Plaster Repairs
- Carpentry Repairs



## Abingdon Street, Woolloongabba

The scope for this project was a complete interior & exterior repaint to the entire building. The client wanted to take possession ASAP and required us to be completed within 1.5 weeks of starting the project.

We completed the project in 7 days meeting the clients expectations!

### Services Provided

- Interior Painting
- Exterior Painting
- Plaster Repairs
- Carpentry Repairs



## Cedar Street, Greenslopes

The scope for this project was a complete interior & exterior repaint to the entire building. The client wanted to take possession ASAP and required us to be completed within 1.5 weeks of starting the project.

We completed the project in 7 days meeting the clients expectations!

### Services Provided

- Interior Painting
- Exterior Painting
- Plaster Repairs
- Carpentry Repairs

A photograph of a painter in a white shirt, seen from the chest up, reaching up with a brush to paint a ceiling. The image is partially obscured by a blue diagonal overlay on the right side.

# What is the Process for Exterior House Painting?

Our professional exterior house painters have serviced just about every type of property there is in Brisbane. Here's how the exterior house painting process works:

- ✓ Pressure wash to clean the home
- ✓ Scrape and sand off any flaking or loose paint
- ✓ Use gap filler to repair cracks
- ✓ Fill in nail holes and dents in walls to get a smooth surface
- ✓ Spot prime exterior walls
- ✓ Tape off windows and surfaces you don't want to be painted
- ✓ Sand and wipe
- ✓ Finishing touches and details
- ✓ Tidy up

Should you choose, our painters can incorporate a range of associated services into your project.

# Our Commitment to Excellence and Customer Satisfaction



## Our Quality Guarantee †

At Surepaint™, we are so committed to providing our customers with a quality paint job that if our team don't paint your project to the Australian standards for painting (AS/NZS 23:11), we will work for free until we do.



## Our Fixed Price Guarantee †

When using Surepaint™, you can rest easy knowing that there will not be any hidden surprises. Our team will complete your project to the written scope and specification at the agreed upon quoted price.



## Industry Leading Warranty †

Here at Surepaint™ we believe in longevity. Have peace of mind with our unmatched industry leading 10 year warranty. If the coatings our team applies to your project blister, flake or peel due to poor workmanship we will fix it free of charge.

† For Surepaint™ issued warranties and guarantees terms and conditions apply. These may change or we may introduce new ones in the future. Full details are available on request. Read the terms and conditions before deciding at <https://www.surepaint.com.au/terms-conditions>



# Customers Testimonials



## Richard Skinner

We are very happy with the customer service and their punctuality. I wanted to repaint my home and Surepaint was the one to call. Two thumbs up to the amazing team.



## Ethan Robinson

Surepaint is a great company with lovely people. The entire process of working with them was amazing. I called them for painting my home and it was amazing. No questions asked other than the relevant ones. Really professional people who completed their work on the given deadline.



## Diana Hemsworth

The punctuality is what really impressed me big time. I am certain no one else can do the job better here. A big kuddos for such amazing work. Due to this, my entire home project was completed in 5 days.



## Rasha Albady

High quality painters. Dedicated to customer satisfaction. Glenn and his team are professionals indeed. Happy to listen and do whatever reasonable request you may have. Not the cheapest but so worth it. Not to forget Glenn's project manager who would get back to my requests even outside of her working hours. Thanks guys.



## Warren Gran

Surepaint really came through for us under a very short notice. We only had a couple of days to get the work done and they were able to get someone out to us within 2 days. I highly recommend them as their office staff and painters are great and very accommodating.



## Zoe F

Surepaint completed their work in just 5 days and did a fabulous job. We are really appreciate their punctuality and deliverability. It was easy to work with the painters and they listened to what we wanted and how to get things done. Love your work guys! Thanks a lot.



## Luke Kwanten

I have a real estate business which needs painters time and again. Always punctual, clean and work patiently with me. I highly recommend them and would be calling them time and again. A good bunch of people who just focus on their work and prices are affordable.



## Jeannette Borham

Surepaint just finished remodeling work at my place. It was a pleasure working with these guys and were really patient with me. Although my job was delayed due to my pre occupied schedule, but they worked with patience. Now, my living room looks bigger, better and shinier. There was no delay of work from their side and made sure everything was perfect.





# What is the Process for Interior House Painting?

Depending on what exactly we're painting, our interior house painting process might work a little differently. Our expert team use a proven method and a range of premium-grade paints to get the job done and deliver an amazing finish.

For interior walls and ceilings, our painting process looks like this:

- ✓ Lightly sand the desired area, which helps the paint stick better
- ✓ Fill in any dents and scratches
- ✓ Apply gap filler to any cracks in the walls and ceilings
- ✓ Seal in any stains
- ✓ Spot prime bare areas to be painted
- ✓ Use anti-mould coatings in bathroom walls and wet area ceilings
- ✓ Apply the first coat of interior acrylic paint
- ✓ Apply the second coat of interior acrylic paint
- ✓ Tidy up

Our standard interior trim painting process is a bit different:

- ✓ Lightly sand for adhesion
- ✓ Fill in scratches, dents and holes
- ✓ Apply a specialised oil-based primer for adhesion
- ✓ Apply first coat of hard wearing enamel

# Body Corporate Painting Brisbane

Our expert team of Brisbane-based body corporate painters is comprised of qualified and highly experienced professionals. So whether you need a full-scale paint job for your body corporate building or are just after a small patch job, we can help. In addition to body corporate painting services, we can also help identify any issues affecting your body corporate or strata building and discuss how we can help to solve them. We're passionate about delivering high-quality service to body corporate committees, managers, and onsite managers in the Greater Brisbane area and working closely with our clients to get the right outcome for your complex building.



Body Corporate  
Exterior Painting



Body Corporate  
Common Area Painting



Large Complex  
Building



Body Corporate  
Colour Advice



Body Corporate  
Maintenance Painting



Professional Inspections  
& Cost Consulting

# What is the Process for Roof Painting?

Generally speaking, the painting methods we use apply to multiple types of roofs, be it cement tile roof or corrugated metal roof. Here's a step-by-step breakdown of our quality service in Brisbane:

- ✓ Set up scaffolding and height access equipment (if necessary)
- ✓ Prepare the work area and tape off surfaces you don't want painted
- ✓ Clear debris with a blast from high-pressure cleaner
- ✓ Apply one coat of a specialised roof primer
- ✓ Apply the first coat of exterior roof membrane acrylic paint
- ✓ Once dry, apply a second coat of exterior roof membrane acrylic
- ✓ Complete finishing touches
- ✓ Tidy up and pack down the site





# What is the Process for Timber Decking?

Surepaint™ experienced Brisbane tradies typically use two approaches to timber deck recoating, depending on your desires and the needs of the home. You might only need simple timber deck recoating, or a full deck rejuvenation project.

For simpler deck maintenance, our method is as follows:

- ✓ Scrape and sand delaminated coatings
- ✓ Lightly sand the deck and punch-in any loose nails
- ✓ Wash down the timber deck with deck cleaner
- ✓ Tape off and cover areas on the deck that are not to be treated
- ✓ Apply a first coat of decking oil
- ✓ Apply a second coat of decking oil
- ✓ Tidy up and pack up the job site

# What is the Process for Exterior House Washing?

Homes and buildings, like many things, become dirty over time. They will collect dust and in some cases become mouldy. Our intricate house exterior washing process will leave your home sparkling new. House washing is also a key factor in extending the lifetime of paintwork.

Surepaint™ qualified and experienced Brisbane-based external house washing professionals can fill you in with further details specific to your home and needs, but in general, our power washing process involves:

- ✓ Applying cleaning agent and wetting the walls
- ✓ Applying anti-mould treatment and anti-fungal treatment (if mould is discovered)
- ✓ Waiting for five minutes while products get to work
- ✓ Pressure cleaning the house and rinsing off





# Take the stress out of painting with Surepaint™

Allow our professional and capable team of estimators, painters, project supervisors and dedicated office manage your project to reach your desired outcome.



Surepaint™

Residential & Commercial Painting

Surepaint™ is a professional painting & repair contractor located in the Brisbane area. Our painters service the entire Brisbane, Northside & Southside regions. All our residential & commercial projects are conducted by experienced & professional tradespeople.

 1800 952 878

 [www.surepaint.com.au](http://www.surepaint.com.au)