



REFRESH[®]

RENOVATIONS

Your specialist
renovation builder



New Zealand's leading home renovation builder

Refresh Renovations is New Zealand's leading home renovation builder. We've completed thousands of renovation projects since 2011. Our building teams are some of the most experienced renovation builders in the industry and they're focused on delivering it with a level of professionalism that is second to none.

When you deal with Refresh you have one point of contact – your Refresh Renovation Specialist deals with all the sub-trades involved. We have a large team of tried and tested trades-people. It also means we can streamline our communication with you, we'll let you know what's happening and when.

Refresh has invested heavily in our Project Management and IT systems. This technology means your renovation will run smoother and faster as everyone in the Refresh team has access to up-to-date information about where the build is at – you can even login to the system yourself to see how the project is tracking and see photos and videos from the site.

Talk to us today about your aspirations for your home and we'll help you get the renovation you want – on time and on budget.



Refresh provides a better renovation experience that saves you money



Refresh saves you time and money

A renovation is a large and complicated project and like all such projects they need expert planning and management. Research carried out by BRANZ shows that typical renovation projects waste 30% of the money being spent. The reason for this is that the projects are disorganised, poorly planned with poor communication. Refresh has proven processes and the latest IT systems to avoid wasting time which in turn saves you money.



Design and build process

Design and Build means that the design and build stages of the project are managed together. The budget expectations are considered during design and the project briefings are carried through to the construction phase. Managing these stages together means Refresh can make efficiency gains and pass those cost savings onto you.



Built-in project management

Renovations are complex projects that need constant management and readjustments. Refresh has a very comprehensive Project Management System that allows us to control timelines and budgets. Everyone working on the project is able to see up to date information on where the build is at.



Specialists in renovations

The skills required for a successful renovation are different from the skills held by commercial contractors or new home builders. Refresh has completed thousands of renovations and you can benefit from the skills, processes and systems we have developed.

Dedicated construction teams and sub-trades

Each franchise has a construction team and an established team of sub-contractors. When a project adjustment means one tradesman can't make it, we have other suitable tradesmen to fill the gap. In this way we can avoid delays and minimise the impact on the budget and timeline.



Keeping you informed

Your renovation specialist will provide support during the project so you have someone you know to talk to if you have queries. In addition you will have access to our project management system where you can keep track of the projects progress and communicate with your project manager about details of the build.



Our scale means you get the best prices

“Larger firms are able to generate cost reductions through more efficient organisation of subcontractors. Many small firms do not have the capability to implement good management and quality control systems”

Source: NZ productivity Commission (Housing Affordability Enquiry).



Clean modern kitchens



Fresh new bathrooms



Extensions for more living space

Introducing the Refresh Process

Refresh is a complete design and build renovation service and has a proven process for taking customers from concept to completion. The structured process ensures that projects are managed well, to avoid wasting time and money, which is common on many renovation projects.

Refresh have experienced Construction Managers that know how to deliver renovation projects. Our best practice systems and processes enables us to control timelines and costs. We will manage the building consents and resource consents needed on the project.

We take pride in open and honest communication with all people to deliver an on-time and hassle free project.



1

Initial Consultation



Purpose: To understand what you want to achieve and why you want to do it.

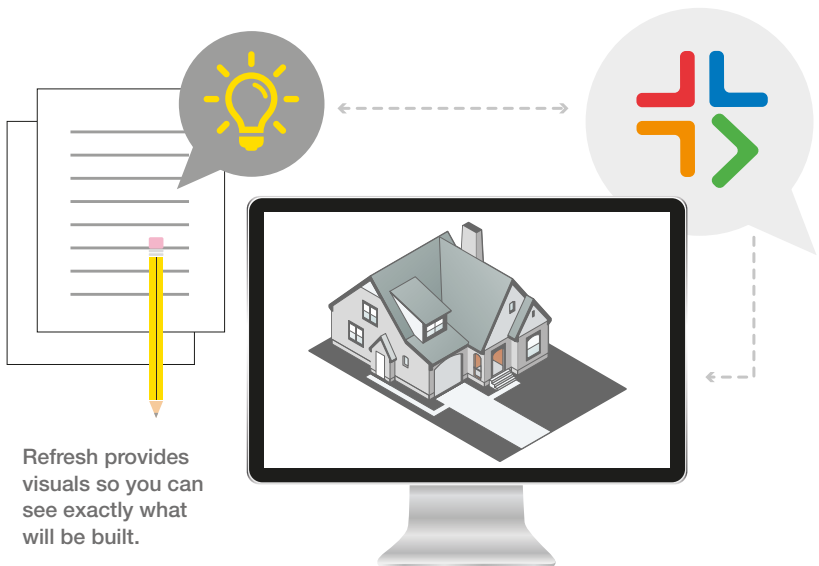
The first step in the process is for Refresh to understand exactly what you want to achieve in your home (including the reasons for your renovation).

Our approach is to listen carefully to your requirements, and to ask questions to ensure we understand exactly what you are looking for, what is important to you and why. As a design and build renovation specialist, Refresh's role is to work with you to design and deliver the best renovation that you can achieve for the money you wish to spend. In the design and build process, your budget is just as important as your desired renovation outcomes.

We recommend that all decision-makers in the household are involved in the briefing stage. Often each person has different considerations and concerns, so these need to be discussed and agreed upon early on.

2

Concept and Feasibility



Purpose: To visualise your ideas, provide inspiration and enable us to give you a rough idea of costs.

The next step is to translate your brief into visual concepts and rough costings so you can assess the feasibility of what you would like to build. We'll analyse your project to identify risks or constraints and explore ideas for different ways to meet your brief and budget range.

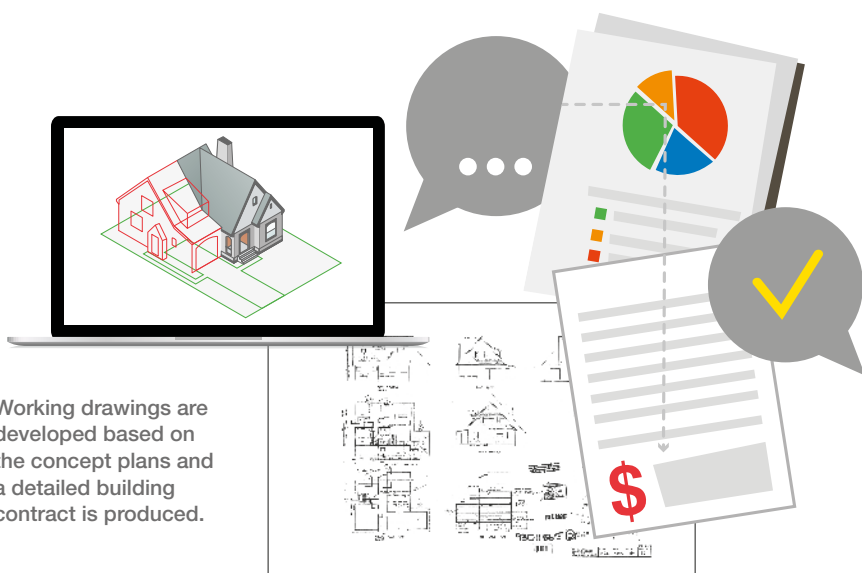
This stage is about preliminary planning for your project. Getting organised now will save considerable money later on. Even for a small project we will consider timelines, availability and briefing of subtrades, and different product choices which will affect the scale and costs of different options.

During this stage, Refresh will provide case studies of similar projects so you can get a realistic idea of the likely costs to help you make decisions on what your budget could include.

The concept stage is the best time to make changes. It's far more cost-effective to get the concept right than to make changes in the later stages of the project.

3

Working Drawings and Costing



Working drawings are developed based on the concept plans and a detailed building contract is produced.

Purpose: To tie down the finer details so we can plan installation timelines, the sub trades required and calculate an accurate cost.

Working drawings are then developed based on the concept plans. Many budget decisions will already have been made. A detailed project cost and contract can now be produced based on the specifications of your project. It will take account of the engineering, structural, design and aesthetic decisions you have made.

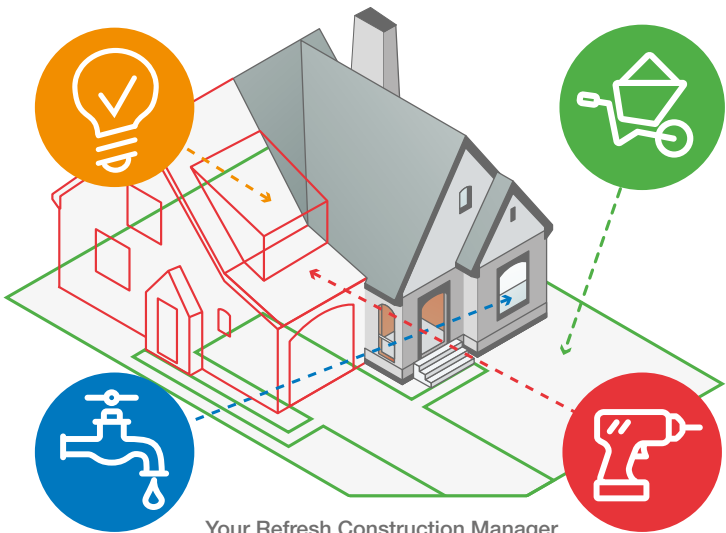
As part of any renovation, you need to be aware that structural issues can be uncovered unexpectedly during the course of the work. The contract will explain how these will be dealt with and costed for your renovation.

If required, the cost can be refined or brought down by making modifications to the design. Because Refresh has the best buying power, labour rates and building process efficiency, our project costing will be very competitive based on the work required and the quality of finish expected.

During this stage, Refresh also takes responsibility for obtaining all required building and resource consents. This can be a very complicated process, so it is important for time and cost management that this process is handled by experts.

4

Build Stage



Your Refresh Construction Manager will brief the tradespeople on the project and schedule and manage their activity.

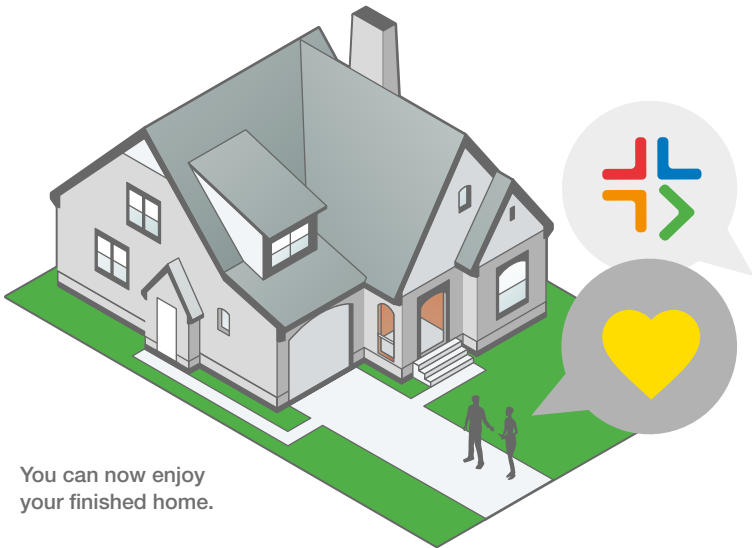
Purpose: To manage the project and bring it in on time and within budget.

Your Refresh Construction Manager will brief their team on the project and schedule and manage their activity. Renovating is a multi-layered process, and trades need to be carefully scheduled to keep the job moving forward smoothly.

It is very important that each trade has completed their work to the correct standard. It can also impact the next stage of the job (for example, if the walls aren't plastered properly, the paint job won't look as good). Your Refresh Construction Manager will ensure quality control at each stage, to eliminate any issues or disputes at the end of the project.

5

Your Finished Home



You can now enjoy
your finished home.

The final stage is for Refresh to ensure that all Council documentation is completed and you have the necessary Code of Compliance documentation. Congratulations – your renovation is complete!

Contact Refresh today for
a free consultation



0800 33 60 33
www.refresh.co.nz