

## **Our Company**

Brisbane, Bayside and D&K Doors have been providing families and business with expert garage door sales, installation, repairs and maintenance service, for over 40 years.

Brisbane, Bayside and D&K Doors offer our clients extensive experience and expertise over a vast range of garage doors & gates throughout greater Brisbane.



Brisbane, Bayside and D&K Doors believe in working with our customers to achieve the best outcomes using our extensive selection of the latest designs, colours, safety, and security options. As a leading B&D Accredited dealer we have access to the latest methodologies and products available, and always strive to do our best for our customers.

Brisbane, Bayside and D&K Doors 15 Reynolds Court Burpengary East, Qld 4505 (07) 3888 1577 www.bbgd.com.au salessupport@bbgd.com.au

# **Product Range**

### PANEL DOORS.

Stylish sectional doors with a wide range of colours, designs, textures, including timber finishes, to suit both new and renovated properties. With modern safety features, including Auto-Lock Protection, Pinchfree finger safe design to protect your family while having a smooth quiet operation.

#### ROLLER DOORS

Roller Doors give any home or business a great look with its classic design and colours to suit all tastes. This product is strong and secure, with Nylofelt running strips on both sides which delivers a whisper quiet operation day after day, year after year.

#### TILT DOORS

A Tilt Garage Door has unique design opportunities for a smaller garage with limited area and headroom while using the latest strength and safety features to protect your investment.

#### FLEX-A-DOORS

Flex-A-Doors work perfectly in low-sitting homes with limited headroom. The sleek design sits close to the ceiling, to provide a clean and tidy appearance on both the inside and outside of your property.

#### CUSTOM DOORS

Individually designed and engineered to compliment your architecture and give quality presentation and harmony, using the latest styles and finishes.





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## **Protect your asset**

Brisbane, Bayside and D&K Doors are committed to providing quality in both its product and service, backed by B&D's industry leading 10 year warranty (when purchasing a new door and motor) as an accredited dealer using only quality fittings and finishes, and proven Australian designed features on all accessories.

Options available include;

SMART PHONE CONTROL KIT	Allowing you to monitor your garage door from anywhere.	
INSUL-SHIELD	Provides excellent insulation from heat and noise.	
WIRELESS SAFETY BEAM	Providing added safety and security.	
AUTO-LOCK PROTECTION	Wireless lock technology delivering protection and security	
CONTROL-A-DOOR MOTORS	Automatic range combining smooth and reliable operation	

# **Our Customers**

Over our 40 years in the industry, we have successfully grown our family owned operation into a business with a multi-million dollar annual turnover. The business has thrived by being able to service both the individual owner and a number of builders, construction groups, and commercial projects, using our experienced team in Sales, Installation and Servicing.

Through building key relationships with our B&D partners, we are able to provide solutions, highly competitive rates, and end to end management, for all your Garage Door requirements.



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## Why choose us?

As a fully insured and licensed service provider, Brisbane and Bayside Garage Doors will meet all your legal requirements to ensure peace of mind with all projects, both large and small.

Our installers are professional, experienced, and have met our high standards with up to date Police checks, and training in site OHS requirements, to ensure a seamless integration with your team.

Our Details are listed below:

Company Name ; Corpique (14) Pty Ltd

Trading Name; Brisbane and Bayside Garage Doors

ABN; 36 010 753 401

HIA No; 883727

QBCC licence; 72198

Brisbane, Bayside and D&K Doors provide professional service and advice across greater Brisbane, Gold Coast, Sunshine Coast, Redland Bay, and Ipswich.



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## Managing your new garage door

Maintenance of your B&D garage door and opener is critical to ensuring its smooth, quiet, reliable operation, and in most cases is necessary to ensure your warranty remains valid.

### Doors

Colorbond and Coloured Steel Finish Doors

Your coloured steel door has been pre-painted with a silicone modified polyester formulation, which is one of the best paint films available today. However good a product may be, all exposed surfaces require some attention to guard against corrosion and any other harmful atmospheric effects.

Washing the door with clean water and a cloth every 14 days is recommended. More frequent washing is advised in salty or industrial fallout areas.

Remember, when you think of cleaning your car... clean your door!

#### Why do you need to service your garage door?

Garage doors are the largest moving object in most households, and are often overlooked.

As you would service your car to ensure continued optimal performance, you should also service your garage door. Servicing ensures springs, tensioning and openers are operating as they should be, and helps to avoid potential problems with your door and opener in the long-term.

This is even more important today as many households use their garage door as a main entry point to their home.

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### **Regular Maintenance**

We recommend that you check the operation of your door at least every three to six months (more regularly in extreme environments or frequent use). The effort required to manually open and to manually close the door should be about the same (if the door has an automatic opener, put into manual mode before testing the door).

**Do not attempt to repair your garage door!** The spring unit is under extreme tension; however, it is natural for the springs to lose some tension over time. Should the door become hard to operate or completely inoperative, it should never be adjusted except by B&D Doors or approved B&D dealers.

It is recommended that doors are **serviced every 12 months** or earlier if required, by a qualified service technician to prevent major problems occurring, to maintain its safety and extend the lifespan of your door. We offer a reminder text message annually at a discounted rate, don't forget to book it in!

### Lubrication (every 3-6months)

**Rolling doors:** Clean the internal sections of the guide tracks with a cloth dampened with mineral turps or methylated spirits. Polish vigorously to achieve a smooth, dirt and moisture resistant surface, allowing the nylofelt to guide more easily. **Do not use grease or oil on the guide tracks.** 

**Sectional doors:** should be cleaned as per rolling door instructions, but does not require polishing of the internal guide tracks.

**Steel Hinge** if fitted, sparingly lubricate with all-purpose machine oil. Also lubricate wheel axle bearings.

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**Plastic Hinge** no lubricate is generally required, however silicon spray may be used if necessary.

Spring where accessible. Wipe over with an oily rag.

**Locks** your lock does not require special maintenance, however if the key becomes stiff, a lubricant spray is recommended. Do not grease the lock.

Opener Chain Lubricate with chain lube.

**Automatic Openers:** If you have an automatic opener fitted to your door it is important that you ensure the optimum operation of your door, otherwise you may reduce the effective life of the opener, and void your opener warranty. For more information refer to the maintenance schedule in your opener's instruction handbook.

#### Please note: if correct maintenance & servicing are not carried out, warranty may be void.

### **Door Safety Tips**

Here are a few **DOOR SAFETY TIPS** that everyone in your household should know;

- Children should never be allowed to play with the garage door or its operating system.
- The wall mounted entry keypads for a garage door operating system should be mounted at least 1.5 meters off the floor, out of the reach of children.
- Never stand or walk under a moving garage door.
- Always keep the door in view until the door is fully opened or fully closed
- Keep fingers and hands away from door sections

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- Keep your garage door regularly maintained & serviced by an accredited technician
- Never attempt to repair a garage door's springs or cables or service the garage door
- If someone has backed into the garage door, it's a good idea to have the door inspected by a qualified professional.
- The spring unit is under tension at all times and should never be adjusted, except by B&D Doors or approved B&D dealers.
- Do not place your fingers near any moving parts or between the door panels when the door is operating either automatically or manually.

## **Servicing Charges**

Brisbane, Bayside and D&K Doors Servicing charges as follows:

\$199.00 for the first 30 minutes including labour and \$49.50 per 15 minutes thereafter.

Mention you're from the HomeShow to get a discounted fee at \$165.00 for the first 30 minutes.

Adjust tension on door	Grease gears on automatic unit	Check manual release
Lubricate and clean tracks	Check data with PG-3, Complete Firmware upgrades	Check manual operation of door
Lubricate springs (grease if needed)	Check all bolts are tight and secure	
Lubricate wheels	Check for any broken or warn parts	
Lubricate hinges	Check sensitivity	

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